Application

To the order of 06/15/2022 No. 88- OD

"On the approval of the rules

accommodation (internal schedule) and

using services in the state

Autonomous institution of Sverdlovsk

area "sanatorium - dispensary

"Anniversary"

REGULATIONS

residence (internal routine) and the use of services in the state autonomous institution of the Sverdlovsk region "Sanatorium - dispensary" Yubileiny "

1. General provisions

1.1. Rules of residence (internal schedule) and the use of services in GAU CC “Yubileiny” (hereinafter referred to as the Rules of Living) are developed on the basis of the Civil Code of the Russian Federation (part two) “dated 01.26.1996 N 14-ФЗ, federal laws of 24.11 of 24.11 .1996 N 132-ФЗ "On the basics of tourist activities in the Russian Federation", dated November 21, 2011 No. 323-ФЗ "On the Basics of Protection of Citizens' Health in the Russian Federation", dated 02.23.2013 No. 15-ФЗ "On the Protection of the Health of Citizens from Studying the surrounding tobacco smoke and the consequences of tobacco consumption ”, the Law of the Russian Federation dated 07.02.1992 No. 2300-1“ On the Protection of Consumer Rights ”, decrees of the Government of the Russian Federation of 11.11.2020 N 1853“ On approval of the Rules for the provision of hotel services in the Russian Federation ”and from 04.10. 2012 No. 1006 “On approval of the Rules for the provision of paid medical services by medical organizations”, Order of the Ministry of Health of the Russian Federation dated 05.05.2016 No. 279n “On approval of the Procedure for the Organization of Sanatorium and Resort Clastic I ”and 09/28/2020 No. 1029N“ On approval of the lists of medical indications and contraindications for sanatorium-resort treatment ”.

1.2. GAU CO “Yubileiny Prosecenery” (hereinafter referred to as the sanatorium) is designed to live for the period of provision of sanatorium -resort services to them, accompanying persons, for persons sent to the Artemovsky city district.

Citizens accepted for sanatorium-resort treatment are placed in a sanatorium on conditions that are provided for by contracts concluded with them and (or) acquired vouchers.

In the framework of these Rules for the residence of the person who arrived in the sanatorium to provide them with sanatorium-resort treatment, sentenced persons, as well as other persons living in the room of the sanatorium are called “residents”.

1.3. When accommodating, the living is obliged to present a referral to the sanatorium from the trade union organization, designed in accordance with a single form (in case of acquisition of a preferential voucher), and a sheet of familiarization with the rules of arrival (appendix to the direction), a certificate document, reliably fill out the guest’s registration card (according to established form).

When placing, they are required to present an identity document, to reliably fill out the guest’s registration card (in the established form).

An identity document in accordance with the legislation of the Russian Federation is:

passport of a citizen of the Russian Federation certifying an identity of a citizen of the Russian Federation in the Russian Federation;

a passport of a citizen of the USSR, identifying a citizen of the Russian Federation, before replacing him within the prescribed period with a passport of a citizen of the Russian Federation;

passport of a citizen of the Russian Federation certifying the identity of a citizen of the Russian Federation outside the Russian Federation, for a person permanently residing outside the Russian Federation;

temporary identity card of a citizen of the Russian Federation;

a passport of a foreign citizen or other document established by federal law or recognized in accordance with the international treaty of the Russian Federation as a document proving the identity of a foreign citizen;

a document issued by a foreign state and recognized in accordance with the international treaty of the Russian Federation as a document proving the identity of a stateless person;

permit for temporary residence of a stateless person;

a type of residence permit of the stateless person.

1.4. After filling out the documents specified in the first paragraph of paragraph 1.3. Rules of residence, a ticket is drawn up. After paying for the cost of the received ticket, the living is obliged to get the keys to the number from the sanatorium on duty.

A business trip, after filling out the documents specified in the second paragraph of paragraph 1.3. Rules of residence, a contract is drawn up for the provision of residence services (temporary placement). After paying for the contract, the business trip is obliged to receive the keys to the number from the sanatorium on duty.

1.5. The placement and departure of the residents is made strictly according to the dates specified in the ticket, the contract. The days of being late are not compensated to the living, money for unused days is not returned (with the exception of cases specified in section VIII of the Rules of residence).

1.6. Living, who arrived ahead of time, can be placed in the sanatorium if there are free places by paying for accommodation at the current prices of the sanatorium in the manner specified in clause 8.1. Rules of residence.

1.7. The extension of the ticket is possible only if there are free places. Payment is made at the prices of the sanatorium operating at the time of extending the life.

1.8. The rules of residence are required to execute all persons living in a sanatorium living.

1.9. In case of violation of the rules of residence and, as a result of this, disobedience to the requirements of the sanatorium employees, the liability provided for in section IV of the Rules of the Living Rules is applied.

In case of violation of the rules of residence, representatives of the sanatorium have the right to call police officers.

1.10. Monitoring compliance with the rules of residence is carried out by: director, deputy director, deputy director for the administrative and economic unit, chief physician, duty and other authorized persons of the sanatorium.

II. Basic rules for ensuring the safety of property

2.1. Residents are obliged to carefully refer to the property of the sanatorium, take measures to prevent damage.

For a spoiled, damaged, lost property of the sanatorium, each resident in the sanatorium bears liability and reimburses the material damage caused in accordance with Article 1064 of the Civil Code of the Russian Federation.

2.2. In the event of damage (loss) of the property of the resident, the sanatorium administration draws up an act of assessment of spoiled property, on the basis of which the living reimburses the value of damage caused in the prices of prices at the time of residence.

2.3. In case of unstable material damage, the sanatorium administration has the right to notify the trade union organization that issued the direction or resolve this issue in accordance with applicable law.

2.4. A living, which has discovered a loss, a shortage or damage to his things, is obliged to declare this sanatorium without delay.

III. Order of residence in the sanatorium

3.1. Living in the sanatorium are required to observe cleanliness and order.

3.2. Living in the sanatorium is prohibited:

3.2.1. use electric heaters;

3.2.2. leave in the room in their absence of unauthorized persons, as well as transfer the key to the number;

3.2.3. Store bulky things in the room (skis, bicycle, etc.), weapons, flammable substances and materials;

3.2.4. drink alcohol in the room and on the territory of the sanatorium;

3.2.5. import into the territory and (or) in the number of animals and birds;

3.2.6. rude to maintenance personnel;

3.2.7. turn on the TV with audibility outside the limits of the number;

3.2.8. throw garbage into the windows;

3.2.9. Without permission of the administration of the sanatorium, bring the guests to the territory of the sanatorium;

3.2.10. Without permission of the administration of the sanatorium, to leave guests at night (as agreed with the administration, the resident can leave guests for the night, subject to the conditions for payment, registration and filling out the relevant documents);

3.2.11. smoke in any room and on the territory of the sanatorium outside the installed place for smoking;

3.2.12. move bulky furniture within the room;

3.2.13. arbitrarily move from one number to another;

3.2.14. take dishes from the dining room (with the exception of disposable dishes brought with you);

3.2.15. put on the walls of paintings, posters, photographs, memos, etc.;

3.2.16. take out bedding, towels, a bedspread from the building, use them in the summer as beach accessories;

3.2.17. In order to comply with mutual interests, it is forbidden to violate the silence from 23.00 to 07.00 hours,

3.2.18. visit public places in bathing suits (with the exception of the pool);

3.2.19. collect medicinal plants, herbs, berries, mushrooms on the territory of the sanatorium, and also add them to the rooms;

3.2.20. rummage the processes of indoor and street plants (flowers);

3.2.21. make the sale of various products;

3.2.22. use pyrotechnic remedies in places for rest and residence (crackers, firecrackers, lighting missiles, etc.);

3.3. Living in the sanatorium are required:

3.3.1. comply with the rules of residence;

3.3.2. obey the legal requirements for the employees of the sanatorium;

3.3.3. observe the requirements for the sanitary condition of numbers and floors;

3.3.4. take care of the property of the sanatorium;

3.3.5. respect human dignity, personal and property inviolability of employees of the sanatorium and living;

3.3.6. In accordance with applicable legislation, reimburse the material damage (in case of loss or damage to the property of the sanatorium), as well as be liable for other violations;

3.3.7. When leaving the room, close water intake taps and windows, turn off the light, TV, close the room;

3.3.8. comply with fire safety rules;

3.3.9. When leaving the sanatorium, make a full calculation for the services provided, as well as hand over the number or place to the duty officer or the duty officer.

3.4. The sanctions provided for by section IV of these Rules of residence are applied to citizens living in the sanatorium, in violation of these Rules of residence.

IV. Responsibility of persons living in the sanatorium

4.1. The following types of sanctions may apply to persons living in the sanatorium for violation of the rules of living:

- oral remark of the responsible person of the administration, as well as the persons specified in paragraph 1.10. Rules of residence;

- a written notification of the trade union organization that issued the direction of violation of the rules of residence;

- A written warning of a possible eviction;

- eviction;

- eviction with a message at the place of issuance of the direction;

- message at the place of issuing a direction about unstable material damage;

- appeal to the internal affairs bodies.

V. Payment for accommodation

5.1. The accommodation fee in the sanatorium is charged in accordance with the approved prices of the sanatorium, in accordance with the established system of a single calculated hour.

The right to provide services occurs at 08.00 hours of the date indicated in the ticket as the day of the start of the race.

Persons who have arrived in the previously indicated period, if there is an opportunity (free numbers), may be provided with hotel services. The estimated hour of departure from the number is 20.00 hours of the date of the arrival of the race indicated in the ticket.

5.2. By agreement with the administration of the sanatorium, if there is a possibility (free numbers), the living can occupy a number of any capacity with full payment of the number.

5.3. In agreement and with the permission of the administration, the resident of the sanatorium has the right to leave guests for the night, subject to the conditions for payment, registration and filling out the relevant documents.

VI. Living service

6.1. The administration of the sanatorium provides additional paid services living at their request, according to the approved prices of the sanatorium.

6.2. The following free services are provided living in the sanatorium:

a) an ambulance call;

b) the use of a medical first -aid kit;

c) delivery to the correspondence number addressed to the resident, upon receipt of it;

d) a wake towards a certain time;

e) Providing boiling water.

6.3. A change of bedding in the sanatorium is made after each departure of the living, as well as as necessary, but at least once every seven days.

6.4. The administration of the sanatorium provides for reference information on the operating mode of the dining room, communications, etc.

6.5. The administration of the sanatorium in the event of forgotten things takes measures to return their owner (if the owner is not established within 3 business days, forgotten things are disposed of).

6.6. The staff of the sanatorium, directly serving the residents, has badzhi with information about the position, surname, name, patronymic.

6.7. The list of additional services, these Rules and other information are posted in the lobby of the 1st floor of the sanatorium in an accessible place for familiarization, and are also in the information folder in each number.

6.8. The book of reviews and suggestions is in the public place of the hall of the 1st floor.

6.9. The time of noisy repair and construction work with audibility outside the limits of the repair premises in the sanatorium is set from 9.00 hours to 19.00 hours on business days. Work at night is prohibited, except in cases of emergency, natural disasters, and emergency situations.

6.10. The daily routine of living.

The following daily routine has been established in the sanatorium:

 7.00 - 7.30 Rise

 7.30 - 8.00 Morning gymnastics in the fresh air under favorable weather conditions (optional)

 8.30 - 9.30 Breakfast

 10.30 - 11.15 Oxygen cocktail leave

 13.00 - 14.00 lunch

 15.00 - 15.30 Verdochi vacation

 16.00 - 16.30 POUR

 18.00 - 19.00 dinner

 21.00 - Second dinner

 23.00 - 7.00 Night sleep

VII. Procedure for dispensing and obtaining medical procedures

7.1. Medical procedures are issued to persons who have arrived at the sanatorium on the ticket upon presentation of the sanatorium-resort card and passport.

7.2. Outpatient treatment turns out to be all interested in persons in the presence of a direction from the attending physician and the absence of contraindications.

7.3. In the absence of a sanatorium-resort card or a direction from the attending physician, a person who wants to use medical services is sent to an appointment with a sanatorium who prescribes the necessary diagnostic and therapeutic procedures. The doctor’s consultation (reception), as well as the appointed procedures are paid by making funds to the cash desk of the sanatorium before receiving the appointed procedures.

7.4. Rules for taking procedures:

- it is recommended to come without delay to receive medical procedures (5-10 minutes before the appointed time);

- after taking the medical procedure, it is recommended to relax for 5-10 minutes;

- Accepting the procedure must be calmly sitting or lying, not to talk;

- with unpleasant sensations, poor well -being during the administration of the procedure, it is necessary to inform the nurse and consult a doctor;

- it is forbidden to bring mobile phones to procedures;

- During the reception of water procedures, have a hat, shales, a towel with you.

VIII. Riding and departure from the sanatorium

8.1. The right to provide services occurs at 08.00 hours of the date indicated in the ticket as the day of the start of the race.

Persons who have arrived in the previously indicated period, if there is an opportunity (free numbers), may be presented hotel services in accordance with the approved prices of the sanatorium.

The estimated hour of departure from the number is 20.00 hours of the date of the arrival of the race indicated in the ticket.

8.2. When checking into the room, the resident should check the availability of property in the number, according to the inventory located in the room, to make a visual inspection of the furniture and soft inventory for any damage.

In the event of an incomplete set of towels or damage to furniture (soft inventory), immediately inform the on duty on the floor, deputy director for administrative-economic part or on duty.

8.3. With a resident who arrived in a sanatorium on personal vehicles, an agreement is concluded on the provision of a parking space (without charging a parking fee).

8.4. When leaving (release of the number), the resident passes the number to the duty officer on the floor, and in his absence - to the duty officer. The on duty on the floor (in his absence - the duty officer) makes a mark in the bypass sheet on the acceptance of the number.

8.5. The resident passes the bypassing sheet and the keys to the number (with non -return (loss, spoilage) of the keys, the key fob from the keys is used, 2.1. Rules for living). The duty officer makes a note in the journal about the eviction of the resident.

8.6. With an early departure of the sanatorium for disrespectful reasons, unused funds, previously paid for the residents, are returned to the sanatorium in part, with the retention of direct costs incurred by the sanatorium, according to calculation. The cost of a ticket issued in the direction of the trade union organization is not subject to return.

8.7. With an early departure of the sanatorium for good reason (illness, death of a close relative, the presence of contraindications for further treatment, etc.), the sanatorium undertakes to return unused funds in full, its authenticity (telegram, letter, medical opinion, etc.).

8.8. In the case of not providing in writing the documents specified in paragraph 8.7. Rules of residence or if such evidence is permissible and (or) doubt their authenticity, the conditions of paragraph 8.6 are applied. Rules of residence.

8.9. The requirement of the resident of the return in full (excluding the actually incurred expenses) with early departure due to the identified contraindications to the sanatorium-resort treatment is not recognized as a good reason if the resident arrived without a spa card and contraindications were discovered during the primary examinations in the sanatorium.

8.10. In the case of objective circumstances in which the treatment prescribed by the resident becomes contraindicated (upon the conclusion of the attending physician of the sanatorium), the sanatorium undertakes to return the funds paid for medical services in full, only if the living does not insist on the early termination of the contract The indicated reason, continuing to live and eat in the sanatorium. In another case, the conditions of paragraph 8.6 are applied. Rules of residence.

8.11. With an early departure of the resident living from the sanatorium for disrespectful reasons, in the last 2 (two) days of arrival, funds for unused days are not returned to the living.

8.12. In the event of an early departure of the resident living from the sanatorium, for good reason and in the absence of such, the living is obliged to submit a statement written by his own hand, the administration of the sanatorium.

IX. SPECIAL CONDITIONS

9.1. The cost of the fare is not included in the price of the ticket.

9.2. The complex of medical procedures is selected individually, determined by the attending physician based on the diagnosis, severity, stages and phases of diseases indicated in the spa card or detected during examination in the sanatorium in accordance with medical and economic standards of treatment.

Paid medical services are provided in accordance with the appointment of a doctor after paying for services to the cash desk of the sanatorium.

9.3. When smoking in the premises and on the territory of the sanatorium (outside the installed place for smoking, indicated by the sign “place for smoking”) (i.e., when identifying the fact of smoking with the application of messages and applications of individuals containing data indicating the presence of an administrative offense) , the administration of the sanatorium has the right to report this to bodies, which are endowed with the authority to draw up protocols on an administrative offense under part 1 of Art. 6.24 of the Administrative Code of the Russian Federation, for example, to the internal affairs bodies (police) (Article 23.3. Code of Administrative Offenses of the Russian Federation) to consider a decision on the decision to initiate an administrative case.

9.4. The sanatorium is not responsible for ensuring the safety of the resident located outside the territory of the sanatorium.

9.5. Reviews about the organization of catering can be recorded in the book of reviews and suggestions, which is located in the public place of the hall of the 1st floor.

9.6. In the sanatorium, it is forbidden to visit the dining room in the outer and sportswear, pajamas, robes, swimwear, as well as take dishes from the dining room.

9.7. In case of detection of discrepancies between these Rules of residence and the contract of sale of a sanatorium product, the terms of the contract are applied.